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Carlson Software Retail Price List

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Category 1000 Stand-alone Office Software

<i>Part ID</i>	<i>Description</i>	<i>Retail</i>
1000.000.000	Network Carlson Survey 2009 Embedded ACAD Upg From Pre - 2007	\$1,095.00
1000.024.000	Network Reconfiguration is 10% of List Price of the Software	\$0.00
1000.053.000	Carlson Survey 2009 Embedded AutoCAD	\$2,995.00
1000.054.000	Carlson Survey 2009 Embedded AutoCAD Upg From 2008 or CG9	\$395.00
1000.055.000	Carlson Survey 2009 Embedded AutoCAD Upg From 2007 or CG8	\$695.00
1000.056.000	Carlson Survey 2009 Embedded AutoCAD, Upg From Pre 2007, CG7 & Adesk FS	\$995.00
1000.057.000	Network Carlson Survey 2009 Embedded AutoCAD	\$3,295.00
1000.058.000	Network Carlson Survey 2009 Embedded ACAD Upg From 2008	\$545.00
1000.059.000	Network Carlson Survey 2009 Embedded ACAD Upg From 2007	\$765.00
1000.302.000	Carlson TakeOff 2.0 Upg Stand-Alone From version R-1 <i>Digitizers may be found in Category 8000 - Digitizers</i>	\$1,295.00
1000.305.000	Carlson TakeOff 2.0 Stand-Alone <i>Digitizers may be found in Category 8000 - Digitizers</i>	\$9,000.00
1000.306.000	Carlson TakeOff 2.0 Additional Seat Stand-Alone <i>Digitizers may be found in Category 8000 - Digitizers</i>	\$7,200.00
1000.307.000	Network Carlson TakeOff 2.0	\$9,900.00
1000.308.000	Network Carlson TakeOff 2.0 Additional Seat	\$7,920.00
1000.309.000	Network Carlson TakeOff 2.0 Upg From version R-1	\$1,425.00
1000.400.000	Carlson Software Investigation (CSI) 4.0 Embedded ACAD	\$2,495.00
1000.402.000	Carlson Software Investigation (CSI) 4.0 upgrade	\$695.00
1000.410.000	Carlson AgStar	\$2,995.00
1000.431.000	Carlson Site Manager Embedded ACAD	\$2,495.00



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Category 1100 C&G Stand-alone

<i>Part ID</i>	<i>Description</i>	<i>Retail</i>
1100.004.000	C&G Survey 8.0 Embedded ACAD	\$2,995.00
1100.011.000	C&G Survey 9.0 Stand Alone Embedded ACAD	\$2,995.00
1100.012.000	C&G Survey 9.0 Upg. from 8.0	\$395.00
1100.013.000	C&G Survey 9.0 Upg. from 7.0	\$895.00
1100.014.000	C&G Survey 9.0 Upg. from 6.0	\$1,295.00
1100.017.000	C&G Cross grade to Carlson Survey 2009 (2009.005) All Versions	\$395.00

Category 1200 Carlson Business Suite

<i>Part ID</i>	<i>Description</i>	<i>Retail</i>
1200.001.000	Carlson Business Suite (1-75 Employees)	\$60,000.00
1200.002.000	Carlson Business Suite (76-100 Employees)	\$80,000.00
1200.003.000	Carlson Business Suite (100+ Employees) <i>Custom Quotation Required</i>	

Category 3000 C&G for AutoCAD

<i>Part ID</i>	<i>Description</i>	<i>Retail</i>
3000.004.000	C&G Survey for ACAD Manual	\$35.00
3000.005.000	C&G Survey for AutoCAD Support/Update Agreement 1st license	\$500.00
3000.006.000	C&G Survey for AutoCAD Support/Update Additional Licenses	\$100.00
3000.019.000	C&G Survey 19 for AutoCAD/IntelliCAD	\$1,500.00
3000.020.000	C&G Survey 19 for AutoCAD each additional licenses	\$995.00

Category 5000 Simplicity

<i>Part ID</i>	<i>Description</i>	<i>Retail</i>
5000.025.000	Simplicity Sight Survey 2009 single license	\$995.00
5000.026.000	Simplicity Sight Survey 2009 Upgrade single license	\$795.00



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Category 2009 Carlson Office 2009 Product Group

IntelliCAD included or AutoCAD/Map 2000-2009 (sold separately)

Carlson Software provides a fully comprehensive manual for our office products in the form of electronic media on the CD that comes with any of our desktop software. If you desire a bound paper copy of a manual you may go to www.softwaremanualstore.com and purchase the manual or manuals you need.

***A Carlson 2009 upgrade from Carlson 2008, Carlson 2007 or SurvCADD is covered by the Maintenance programs.*

Part ID	Description	Retail
2009.001.000	Carlson Civil Suite 2009 (Civil, Survey, Hydrology, GIS)	\$3,500.00
2009.002.000	Carlson Civil 2009	\$1,500.00
2009.003.000	Carlson Hydrology 2009	\$1,250.00
2009.004.000	Carlson GIS 2009	\$1,000.00
2009.005.000	Carlson Survey 2009	\$1,500.00
2009.006.000	Carlson Natural Regrade 2009	\$5,000.00
2009.007.000	Carlson Pointclouds 2009	\$5,000.00
2009.008.000	Carlson Field 2009	\$3,000.00
2009.009.000	Carlson Takeoff 2009	\$9,000.00
2009.010.000	Carlson Takeoff 2009 - Additional Seat	\$7,200.00
2009.049.000	Network License Manager - 10% of Retail Value	
2009.050.000	Network Carlson Civil Suite 2009 (Civil, Survey, Hydro, GIS)	\$3,850.00
2009.051.000	Network Carlson Civil 2009	\$1,650.00
2009.052.000	Network Carlson Hydrology 2009	\$1,375.00
2009.053.000	Network Carlson GIS 2009	\$1,100.00
2009.054.000	Network Carlson Survey 2009	\$1,650.00
2009.055.000	Network Carlson Natural Regrade 2009	\$5,500.00
2009.056.000	Network Carlson Pointclouds 2009	\$5,500.00
2009.057.000	Network Carlson Field 2009	\$3,300.00
2009.058.000	Network Carlson Takeoff 2009	\$9,900.00
2009.100.000	Carlson Civil 2009 Cross grade/Upgrade (From Roads OEM 2007/2008)	\$395.00
2009.101.000	Carlson Civil 2009 Cross grade/Upgrade (From Roads OEM Pre-2007)	\$595.00
2009.102.000	Carlson Survey 2009 Cross grade/Upgrade (From Survey OEM 2007/2008)	\$195.00
2009.103.000	Carlson Survey 2009 Cross grade/Upgrade (From Survey OEM Pre-2007)	\$395.00
2009.103.001	Carlson Survey 2009 Cross grade/ Upgrdade (From Any version of C&G or Simpli	\$395.00



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2009.104.000	Carlson Takeoff 2009 Upg (From R2)	\$895.00
2009.105.000	Carlson Takeoff 2009 Upg (From R1)	\$1,695.00
2009.106.000	Carlson Field 2009 upg from Tsunami	\$995.00
2009.106.001	Carlson Field 2009 upg from Field Pre-2008	\$395.00
2009.107.000	Network Carlson Civil 2009 Cross grade/Upgrade (From Roads OEM 2007/2008)	\$214.50
2009.108.000	Network Carlson Civil 2009 Cross grade/Upgrade (From Roads OEM Pre-2007/200)	\$434.50
2009.109.000	Network Carlson Survey 2009 Cross grade/Upgrade (From Survey OEM 2007/200)	\$214.50
2009.110.000	Network Carlson Survey 2009 Cross grade/Upgrade (From Survey OEM Pre-2007/200)	\$434.50
2009.111.000	Network Carlson Takeoff 2009 Upg (From R2)	\$984.50
2009.112.000	Network Carlson Takeoff 2009 Upg (From R1)	\$1,864.50
2009.999.001	Carlson Software 1-Year Maintenance Plan**	
2009.999.002	Carlson Software Prorated Maintenance	
2009.999.003	Carlson Software 3-Year Maintenance Plan**	



Carlson Software Retail Price List

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Category 6000 Carlson MINI and Carlson Surveyor Data Collectors With & without Software

Data Collectors with software only include Basic (TS). You will need to go to category 6500 to add other options.

Carlson Software does not provide instrument cables with the data collectors.

** Carlson Data Collectors are only sold with Carlson SurvCE data collection software. We make individual units available as replacement for lost or damaged units. In order to purchase these units you must submit the current SurvCE serial number with the order. Orders will not be accepted with out it.

Part ID	Description	Retail
6000.102.000	Carlson Mini w/o BT 520 MHz 64/256 MB**	\$1,495.00
6000.103.000	Carlson Mini with BT 520 MHz 64/256 MB**	\$1,605.00
6000.104.000	Carlson Mini w/ BT - 64/512 MB - 520 MHz**	\$1,795.00
6000.197.000	Carlson Mini w/o BT 520 MHz 64/256 MB (6000.102) w/ SurvCE Basic	\$1,995.00
6000.198.000	Carlson Mini with BT 520 MHz 64/256 MB (6000.103) w/ SurvCE Basic	\$2,195.00
6000.199.000	Carlson Mini w/ BT - 64/512 MB - 520 MHz (6000.104) w/ SurvCE Basic	\$2,395.00
6000.900.000	Carlson Surveyor Data Collector - US model (520Mhz, 64MB RAM)** 512MB Storage, Bluetooth with US Battery Charger, Stylus, Screen Protector	\$2,695.00
6000.901.000	Carlson Surveyor Plus Data Collector - US model (624Mhz, 128MB RAM)** 1GB Storage, Bluetooth, WiFi, microSD with US Battery Charger, Stylus, Screen Protector	\$2,995.00
6000.902.000	Carlson Surveyor Plus Data Collector - International model (624Mhz, 128MB RAM) 1GB Storage, Bluetooth, WiFi, microSD with International Battery Charger, Stylus, Screen Protector	\$2,995.00
6000.950.000	Carlson Surveyor 64/512 Color Display w/ SurvCE Basic	\$3,195.00
6000.951.000	Carlson Surveyor Plus 128/1G Color Display w/ SurvCE Basic	\$3,695.00
6000.952.000	Carlson Surveyor Plus International 128/1G Color Display w/ SurvCE Basic	\$3,695.00

Category 60001 Carlson Explorers With and Without Software

Part ID	Description	Retail
60001.001.000	Explorer w/Cap without Software**	\$1,495.00
60001.002.000	Exp II (O) w/Cap without Software**	\$1,995.00
60001.003.000	Exp II (B) w/Cap without Software**	\$1,995.00
60001.006.000	Exp II w/Cap w/BT (B) without Software**	\$2,395.00
60001.007.000	EXP 600+ (O)-Cap without Software**	\$2,595.00
60001.008.000	EXP 600+ (B)-Cap without Software**	\$2,595.00
60001.050.000	Explorer w/Cap (60001.001) w/ SurvCE Basic	\$1,795.00



Carlson Software Retail Price List

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Category 6501 English SurvCE Field Collection Software

<i>Part ID</i>	<i>Description</i>	<i>Retail</i>
6501.001.000	Carlson SurvCE Basic (Contains TS Only) SurvCE 2.xx	\$995.00
6501.002.000	Carlson SurvCE Robotic SurvCE 2.0 (Requires SurvCE Basic)	\$500.00
6501.003.000	Carlson SurvCE GPS SurvCE 2.0 (Requires SurvCE Basic)	\$1,000.00
6501.004.000	Advanced Roding SurvCE 2.0 (Requires SurvCE Basic) <i>SurvCE Upgrades</i>	\$500.00
6501.601.000	Carlson SurvCE Basic (TS) upgrade from 1.xx to SurvCE 2.xx	\$295.00
6501.602.000	Carlson SurvCE Robotics upgrade from 1.xx to SurvCE 2.xx	\$395.00
6501.603.000	Carlson SurvCE GPS upgrade from 1.xx to SurvCE 2.xx	\$495.00
6501.606.000	SurvCE 2.0 Upgrade for Complete from 1.xx to SurvCE 2.xx <i>C&G Field</i>	\$495.00
6501.701.000	C&G Field Plus Basic	\$995.00
6501.702.000	C&G Field Plus RTS	\$500.00
6501.703.000	C&G Field Plus GPS	\$500.00



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Category 6100 Data Collector Accessories and Radio Components

<i>Part ID</i>	<i>Description</i>	<i>Retail</i>
6100.001.000	Carlson Explorer Battery Pack 1500Mah	\$75.00
6100.002.000	Carlson Explorer Vehicle Charger	\$70.00
6100.003.000	Carlson Explorer Carrying Soft Bag	\$40.00
6100.004.000	Carlson Explorer Data Max Bracket/Clamp system	\$135.00
6100.005.000	Carlson Explorer Environmental black soft Case w/ strap	\$45.00
6100.007.000	Carlson Explorer Null Modem Cable	\$12.00
6100.008.000	Explorer 600+ Charging Kit - Includes Charger and Charging Cable	\$70.00
6100.010.000	Carlson Explorer Screen Protectors (5 units)	\$17.00
6100.013.000	Carlson Explorer Styli - Package of 3 Black	\$8.00
6100.014.000	Carlson Explorer Wall Charger	\$35.00
6100.016.000	Carlson Explorer Australian Adapter	\$12.00
6100.017.000	Carlson Explorer Europe Adapter	\$12.00
6100.018.000	Carlson Explorer International Power Supply	\$55.00
6100.019.000	Carlson Explorer Fuel - Charges Four Batteries	\$595.00
6100.020.000	Carlson Explorer - Charges One Battery	\$235.00
6100.021.000	Carlson Explorer Rest of the World Adapter	\$12.00
6100.022.000	Carlson Explorer UK Adapter	\$12.00
6100.023.000	Carlson Explorer 600+ Charging Cable	\$35.00
6100.024.000	Carlson Explorer USB Type A to Mini B	\$6.00
6100.025.000	Carlson Explorer 600+ Mini Charging Kit-Includes Charger and Mini Charging Ada	\$50.00
6100.200.000	Carlson Explorer Hatch-Blue-Can only be attached to units SN HH324830 and up	\$75.00
6100.203.000	Juniper Allegro CE USB/Power Dock	\$120.00
6100.208.000	Allegro/ Archer Wall Charger w/ USA Plug	\$35.00
6100.210.000	Allegro/ Archer Cigarette Power Adapter	\$15.00
6100.213.000	Juniper Allegro NiMH Battery Pack	\$50.00
6100.214.000	Juniper Alkaline Battery Holder	\$50.00
6100.215.000	Allegro Field Soft Carrying Case	\$95.00
6100.217.000	Archer Li-ION Battery Pack	\$80.00
6100.218.000	Juniper Archer Universal Extension Cap	\$120.00
6100.226.000	Archer USB/ Power Dock	\$220.00



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6100.227.000	Carlson Explorer 600+ DE9 to Power Supply adapter-Black	\$12.50
6100.229.000	Carlson Mini Stylus (One only)	\$3.00
6100.234.000	Allegro External NiMH charger	\$85.00
6100.427.000	Carlson Explorer Black Hard Carrying Case 13" x 10" x 4"	\$35.00
6100.430.000	Carlson Explorer SS900 Radio Carrying Case	\$86.00
6100.433.000	Carlson Explorer Battery Pack 2500Mah (for 600+)	\$105.00
6100.435.000	Carlson Explorer Styli - Package of 3 Orange	\$8.00
6100.499.000	Carlson Explorer SS900 Base / Repeater Radio	\$1,995.00
6100.500.000	Carlson Explorer SS900 Rover Package	\$1,400.00
6100.505.000	Carlson Explorer JETT wave Antenna	\$110.00
6100.506.000	Juniper Wall Charger W/ European plug	\$35.00
6100.507.000	Juniper Wall Charger w/ U.K. Plug	\$35.00
6100.508.000	Juniper Wall Charger w/ Australian Plug	\$35.00
6100.516.000	Carlson Explorer SS900 Base Radio Power Supply	\$85.00
6100.517.000	Carlson Explorer Power Cord for SS900 base Radio Charger	\$15.00
6100.519.000	Carlson Explorer GPS/GPRS GSM JETT PACK	\$767.00
6100.521.000	2-Washable Allegro Screen Protectors - Monochrome Display	\$19.00
6100.522.000	2-Washable Allegro Screen Protectors - Color Display	\$19.00
6100.600.000	Carlson Surveyor/ Surveyor+ Hard Carrying Case 13" x 10" x 4"	\$35.00
6100.601.000	Carlson Surveyor/ Surveyor+ Wall Charger (USA)	\$35.00
6100.602.000	Carlson Surveyor/ Surveyor+ (International) Wall Charger <i>Includes USA, Euro, UK and Australian plug adapters</i>	\$55.00
6100.603.000	Carlson Surveyor/ Surveyor+ Travel Charger <i>Charges one spare battery (not included), includes Cigarette Lighter Power Adapter</i>	\$115.00
6100.604.000	Carlson Surveyor/ Surveyor+ Cigarette Lighter Power Adapter	\$15.00
6100.605.000	Carlson Surveyor/ Surveyor+ Li-Ion Battery Pack	\$80.00
6100.606.000	USB Cable - mini to full	\$15.00
6100.607.000	Carlson Surveyor/ Surveyor+ Stylus (ONE ONLY)	\$3.00
6100.608.000	Carlson Surveyor/ Surveyor+ and Mini Premium Screen Protector (Two Pack)	\$19.00



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Category 6500 Foreign SurvCE Field Collection Software

<i>Part ID</i>	<i>Description</i>	<i>Retail</i>
6500.700.000	Carlson X-Port	\$250.00
6500.905.000	C&G Field Plus Manual	\$30.00
6500.907.000	C&G Field Plus Upgrade & move to other hardware	\$200.00
6500.989.000	SurvCE - Swedish	\$0.00
6500.990.000	SurvCE - Spanish	\$0.00
6500.991.000	SurvCE - Portuguese	\$0.00
6500.992.000	SurvCE - French	\$0.00
6500.993.000	SurvCE - Hungarian	\$0.00
6500.994.000	SurvCE - Simplified Chinese	\$0.00
6500.995.000	SurvCE - Dutch	\$0.00
6500.996.000	SurvCE - Finnish	\$0.00
6500.997.000	SurvCE - German	\$0.00
6500.998.000	SurvCE - Italian	\$0.00
6500.999.000	SurvCE - Polish	\$0.00

Category 7000 Carlson for Land Desktop

<i>Part ID</i>	<i>Description</i>	<i>Retail</i>
7000.003.000	Carlson Survey Desktop 2.0 - CSD	\$1,000.00
7000.006.000	Carlson Survey Desktop 3.0 Standalone	\$1,000.00
7000.007.000	Carlson Survey Desktop 3.0 Network	\$1,100.00
7000.011.000	Carlson Survey Desktop 4.0 Standalone	\$1,000.00
7000.012.000	Carlson Survey Desktop 4.0 Network	\$1,100.00
7000.013.000	Carlson Survey Desktop 4.0 Upgrade from Previous Versions	\$295.00
7000.203.000	Carlson SurvNET 6.0 <i>Also available as an AutoCAD add-on module for same price</i>	\$500.00
7000.204.000	Carlson SurvNET 6.0 Upgrade from any previous version <i>Carlson SurvNET 6.0 Upgrade from any previous version</i>	\$200.00



Carlson Software Retail Price List

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Category 8000 Digitizers

<i>Part ID</i>	<i>Description</i>	<i>Retail</i>
8000.001.000	GTCO 16 Button Carlson Cursor (C11-00676-01)(Puck)	\$269.00
8000.002.000	GTCO 3648 Plan Hold Down	\$95.00
8000.004.001	GTCO Super L-VI Digitizer Mounting Brackets	\$100.00
8000.005.000	GTCO Chaparral Base	\$879.00
8000.100.001	GTCO Super L-VI 3648 Digitizer	\$2,795.00
8000.101.001	GTCO Super L-VI 3648 Digitizer with Brackets	\$2,895.00
8000.102.000	GTCO CalComp Roll-UP III Digitizer 36 x 48	\$2,625.00
8000.103.000	GTCO CalComp Roll-UP III Digitizer 30 x 36	\$2,225.00
8000.104.001	GTCO SL6-44601B w/mounting brackett 44 x 60	\$3,295.00
8000.107.000	GTCO 3648 Deluxe Plan Hold Down	\$159.00
8000.108.000	Quik Ruler III (without digitizer) includes 120V power Supply, USB cable & QR3 I/	\$535.00
8000.109.000	SL6 24X36 Hbrd, Carlson Cursor	\$2,395.00
8000.110.000	SL6 30x36 Hbrd, Carlson Cursor	\$2,495.00
8000.111.000	SL6 36X48 Hbrd, Carlson Cursor	\$2,795.00
8000.112.000	SL6 44x60 Hbrd, Carlson Cursor	\$3,195.00
8000.113.000	Digitizer Accessory - SL2 Carlson Corded Cursor	\$180.00
8000.114.000	Digitizer Accessory - SL6 Carlson Cursor (RoHS)	\$129.00
8000.115.000	Digitizer Accessory - 24x36 mounting bracket set	\$100.00
8000.116.000	Digitizer Accessory - 36x48 mounting bracket set	\$100.00
8000.117.000	Digitizer Accessory - 44x60 mounting bracket set	\$100.00
8000.118.000	Digitizer Accessory - 24x36 Plan hold down set	\$95.00
8000.119.000	Digitizer Accessory - 36x48 Plan hold down set	\$95.00
8000.120.000	Digitizer Accessory - 36x48 Deluxe Plan hold down arm	\$159.00
8000.121.000	Roll-Up III 20x24 Carlson Cursor	\$1,925.00
8000.122.000	Roll-Up III 20x24 Stylus	\$1,925.00
8000.123.000	Roll-Up III 20x24 GTCO 16 Button Cursor	\$1,995.00
8000.124.000	Roll-Up III 30x36 Carlson Cursor	\$2,225.00
8000.125.000	Roll-Up III 30X36 Stylus	\$2,295.00
8000.126.000	Roll-Up III 30x36 GTCO 16-button Cursor	\$2,225.00
8000.127.000	Roll-Up III 36x48 Carlson Cursor	\$2,225.00



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8000.128.000	Roll-Up III 36x48 Stylus	\$2,625.00
8000.129.000	Roll-Up III 36x48 GTCO 16 button Cursor	\$2,625.00
8000.130.000	Digitizer Accessory - Roll-Up I, II, & III Carlson 16B Corded Cursor (RoHS)	\$269.00

Category 9000 Training

Training prices are per person unless noted. All training is held at an authorized Carlson College Training center or one of our mobile locations throughout the US unless otherwise noted.

Part ID	Description	Retail
9000.110.000	Carlson Civil Suite Fundamentals (2 days)	\$950.00
9000.111.000	Carlson Survey (2 days)	\$950.00
9000.112.000	Carlson Civil (2 days)	\$950.00
9000.113.000	Carlson H&H (2 days)	\$950.00
9000.114.000	Carlson Basic Mining Training (2 days)	\$950.00
9000.115.000	Carlson Underground Mining (2 days)	\$950.00
9000.116.000	Carlson Geologic Mining (2 days)	\$950.00
9000.117.000	Carlson Surface Mining (2 days)	\$950.00
9000.118.000	Carlson Point Cloud Software (2 days)	\$950.00
9000.119.000	Carlson Natural Regrade (2 days)	\$950.00
9000.120.000	Carlson GIS (2 days)	\$950.00
9000.121.000	Carlson Survey In-Field Training (1 day)	\$500.00
9000.122.000	AutoCAD Level 1 Training (3 days)	\$950.00
9000.123.000	AutoCAD MAP GIS Training	\$950.00
9000.124.000	Carlson TakeOff (3 days)	\$1,895.00
9000.125.000	Carlson Civil Advanced Road Design (2 days)	\$1,200.00
9000.126.000	Carlson Civil Advanced Grading (2 days)	\$1,200.00
9000.128.000	On-Site, Custom Training per day (All of the Above Courses) Plus Expenses	\$2,000.00
9000.129.000	Consulting per Day plus Expenses	\$2,000.00
9000.130.000	AutoCAD Level II (2days)	\$1,000.00
9000.132.000	Mobile Class Room System Rental (/day/system)	\$50.00
9000.133.000	Miscellaneous Training (Priced per Job)	
9000.134.000	Per day webinar training for a single person logging in	\$250.00
9000.135.000	Per day webinar training for a site login with no restrictions on the # of attendees	\$1,000.00
9000.998.000	Training - Misc. (expenses etc.)	



Carlson Software Retail Price List

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Category 9200 Manuals

Carlson Software provides a fully comprehensive manual for our office products in the form of electronic media on the CD that comes with any of our desktop software. If you desire a bound paper copy of a manual you may go to www.softwaremanualstore.com and purchase the manual or manuals you need.

Part ID	Description	Retail
9200.001.000	Carlson Software Investigation Manual	\$20.00
9200.002.000	Carlson SurvCE Manual	\$30.00

Manuals not listed are now available at www.softwaremanualstore.com

Policies

All products are sold without return privileges. Request for product Return Materials Authorization requires prior authorization from a manager at Carlson Software. You may submit your request via email at RMA@carlsonsw.com or contact us by telephone at 606-564-5028. Please include the invoice and part number of the product you wish to return along with the reason for the return. Such returned product must be current, new, unmarked and in original packaging with all warranty information as originally supplied and is subject to a 15% re-stocking charge. All authorized returns must be shipped prepaid with statement of the original invoice number and date, and delivered to a certified carrier within 15 days of the product return authorization. Products returned without prior authorization from Carlson Software will be returned to the sender at the sender's expense. All products are sold without return privileges.

Carlson Data Collector RMA Procedure

To request a Return Merchandise Authorization number to return a Carlson Data Collector for repair.

1. Contact Carlson Software at RMA@carlsonsw.com or 606-564-5028
2. We must have the Serial Number of the hardware. It is on the back of the Explorer and starts with HH. It is inside the battery compartment of the Surveyor/Surveyor+ and is indicated with SN.
3. We must have a full and detailed description of the problem
4. We must have the complete address, telephone number and contact name of the shipping party.
(The unit will be returned to this address)
5. We will respond with an RMA number and shipping instructions.

Terms & Conditions

All orders received by Carlson Software are subject to approval by the Carlson Software Credit Department. Carlson Software reserves the right to refuse to ship any accepted orders if at any time, in Carlson Software's opinion, the Dealer's credit standing becomes impaired or unsatisfactory to Carlson Software.

Carlson Software reserves the right to change all prices, product, product specifications and terms of sale and cancel any back-order without prior notice.

The possession of a Carlson Software Surveying Dealer Price List and/or catalog does not create a dealer relationship.

Freight charges are FOB Carlson Software's office in Maysville, KY